influential

Engineering Client Gains Real-Time View with MuleSoft Integration

The Challenge:

The client's field workers use a bespoke web application based on SQL Server. This application is crucial for loading work orders into the central ERP system.

This loading process consisted of many manual steps, creating delays in business data and allowing for human error.

The absence of real-time, reliable data was responsible for a lack of faith and clarity in the company's business strategy.

The Solution:

The Influential MuleSoft team planned a lean integration between the client's web application and its ERP system.

This streamlined approach aimed to give a fast result, showing the client the immediate benefits and providing the basis for further developments as needed.

Our Results:

With the MuleSoft integration in place, work orders flowed in real-time from all the client's field engineers to the central ERP system.

This gave decision makers a trusted, up-to-date source on which to base their allocation of time and resources.

Due to the reduced manual input time, field workers were able to improve their productivity for the company's benefit.

How We Can Help:

Founded and based in the UK, Influential Software offers MuleSoft Partner services for integration, support, deployment, staffing, and training. Besides our central London office, clients can also reach us at our offices in Kent and Glasgow.

"Influential Software's team was completely professional... they kept our systems running when we needed them most."

MuleSoft **Partner**

Our large clients include John Lewis, Gatwick Airport, Pret a Manger, and Bloomsbury.
Our public sector clients include police forces, councils, and the NHS.
We also regularly work with smaller clients within the area of our London, Kent, and Glasgow offices.